



ServiceAlert!

Updated: Amtrak New Orleans Service Restoration To Be Complete Next Week

City of New Orleans train anticipated to operate south of Memphis on September 11

September 7, 2012
4:30 p.m. CT

Business hours:

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Amtrak service between Chicago and New Orleans via Memphis will resume on a revised date of September 11, following a suspension of service due to Hurricane/Tropical Storm Isaac. Other Amtrak routes to and from New Orleans from Los Angeles (Sunset Limited, Trains 1 & 2) and New York (Crescent, Trains 19 & 20) have previously been restored.

City of New Orleans, Trains 58 & 59

This daily service from Chicago will terminate and originate in Memphis, rather than New Orleans, with no service on this route in Mississippi and Louisiana, through September 10. CN owns, controls and maintains most of the City of New Orleans route and Amtrak appreciates CN's work to reopen the tracks for Amtrak trains, effective with the departure from Chicago on September 10 and in both directions on September 11.

Passengers who have paid but choose not to travel due to this service disruption can receive a refund or a voucher for future travel. Some reservations booked online can be modified or canceled on Amtrak.com or by using the free Amtrak mobile app.

Amtrak regrets any inconvenience. This information is correct as of the above time and date. Information is subject to change as conditions warrant. Passengers are encouraged to call 800-USA-RAIL or visit Amtrak.com/alerts for Service Alerts and Passenger Notices. Schedule information and train status updates are available at the Amtrak.com home page.

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